



Home Buying Pledge (Buyer agent)

McMillin Realty has built its reputation by delivering Five Star personalized service. Our commitment to excellence is confirmed with the following service pledge.

I promise to:

- ❖ Provide full explanation of buyer brokerage contract.
- ❖ Explain all costs associated with purchasing a home.
- ❖ Conduct counseling and information session to identify your needs and goals to plan an effective property search.
- ❖ Arrange for pre-qualifying and/or pre-approval with a lender to determine affordability and improve negotiating position at the point of offer.
- ❖ Complete a thorough market search to identify all properties consistent with your needs and price range.
- ❖ Review property values in the purchase area to assist in developing a firm pricing strategy prior to submitting an offer.
- ❖ When needed, recommend professional physical inspectors.
- ❖ Monitor and communicate the status and satisfaction of contract conditions.
- ❖ Accompany you on walk through property inspection before closing.
- ❖ Maintain contact after closing.
- ❖ Provide you the opportunity to formally evaluate the service you received through McMillin Realty Quality Assurance Home Seller Survey.

Service to our customers is our first priority. If at anytime you are not satisfied with the services being provided, please contact Quality Assurance at 619-409-8808 or 800-776-9562 or by e-mail customerservice@mcmillin.com.

McMillin Realty Agent

Date

Buyer(s)

Date